

Terms and Conditions*

By using Docks2 Yaad Express Limited, you agree to:

1. ***Accurate Info***: You will provide true sender/receiver details and item descriptions. False declarations may result in fines, seizure, or legal action.
2. ***Fees***: Shipping fees are based on actual or volumetric weight, whichever is greater. Customs duties/taxes are paid by the receiver.
3. ***Liability***: Our liability is limited to but not exceeding the cost per shipment .We are not liable for delays caused by customs, weather, or carriers. Loss, damage, or delay caused by third-party carriers or government agencies.
 - Items damaged prior to receipt or due to improper packaging by the shipper.
 - Packages marked "Delivered" by postal services but **not physically received or scanned** into the Company's internal system.
 - **Liability Cap**: Under no circumstances shall the Company's liability exceed the actual fees paid for the specific service giving rise to the claim.
4. ***Right to Refuse***: We may refuse any shipment that violates our Restricted Items Policy or law.
5. ***Governing Law***: These terms are governed by the laws of Jamaica.